



Home Visit Clinical Consent

Fiona Brown IBCLC

Version: 1.0

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About your consultation

By submitting the booking form, I confirm that I have read and understood this information and consent to lactation support being provided to me and my baby as described below.

A home visit is usually approximately **90 minutes**, although the length of the consultation may vary according to your individual needs.

During your consultation, Fiona Brown IBCLC may:

- take a relevant maternal and infant history;
- discuss your feeding concerns, priorities and feeding goals;
- observe a breast and/or bottle feed, where appropriate;
- provide support with positioning and attachment;
- discuss feeding patterns and practical strategies;
- discuss the use of feeding equipment or other feeding tools where appropriate;
- discuss any existing feeding plans;
- provide evidence-based information and practical support to help you work towards your feeding goals; and
- recommend onward referral where a concern falls outside the scope of lactation practice.

You will normally be offered a follow-up telephone contact after your home visit.

You will also receive a written record or summary of your consultation by email.

Consent to assessment and hands-on support

Any assessment or hands-on support will be explained to you before it takes place.

I will ask for your consent before touching you or your baby. You can decline any hands-on assessment or support, and you can withdraw your consent at any time.

You remain in control of your baby throughout the consultation.

Scope of practice

Fiona Brown is an **International Board Certified Lactation Consultant (IBCLC)** and provides specialist lactation support within the IBCLC Scope of Practice, professional standards and applicable UK requirements.

My role is to provide specialist lactation and feeding support. An IBCLC consultation does not replace medical assessment, diagnosis, treatment or emergency care from your GP, midwife, health visitor, paediatrician, dentist or another appropriate healthcare professional.

I will work within my professional scope and will recommend appropriate onward care where a concern requires assessment or management outside my scope of practice.

Tongue-tie and oral assessment

I am **not a tongue-tie practitioner** and I do not perform frenotomy/frenectomy.

Where concerns regarding oral function or possible tongue-tie arise, I can discuss my observations with you and, where appropriate, recommend assessment by a suitably qualified healthcare professional.

Communication with your healthcare team

With your permission, I may communicate relevant clinical information to a healthcare professional involved in your or your baby's care where I believe this would support safe and appropriate care.

This may include your GP, midwife, health visitor, paediatrician, dentist or another appropriate healthcare professional.

I will normally discuss this with you and obtain your permission before sharing information.

There may be exceptional circumstances where information needs to be shared without your permission where this is required or permitted by law, including circumstances involving safeguarding or a serious and immediate risk to you or your baby.

Confidentiality

I will respect your privacy, dignity and confidentiality.

Your consultation information will only be shared where there is an appropriate reason to do so, such as providing or coordinating your care, fulfilling a legal or professional obligation, or where you have given permission.

Further information about how your personal and health information is collected, stored and used is provided in my **Privacy Notice**.

Professional education, supervision and case discussion

I understand that my case may occasionally be discussed in an anonymised form with other lactation professionals for professional education, supervision or reflective practice.

Reasonable steps will be taken to ensure that I and my baby cannot be identified.

I understand that photographs, videos or audio recordings will **not** be taken or shared for professional education or other purposes without separate consent.

Urgent and emergency care

This service is **not an emergency service**.

If you or your baby are acutely unwell, or you have an urgent concern about your or your baby's health, feeding, hydration or wellbeing, you should seek appropriate NHS or emergency medical care rather than waiting for an appointment or response from Fiona Brown IBCLC.

Professional standards and insurance

Fiona Brown IBCLC maintains professional indemnity insurance appropriate to the IBCLC services provided.

I work in accordance with the professional standards applicable to IBCLC practice, including the **IBCLC Code of Professional Conduct and Scope of Practice**.

The IBCLC Commission identifies working within scope, collaboration with healthcare professionals, confidentiality and informed decision-making as key professional responsibilities for IBCLCs.

Your consent

By submitting the booking form, I confirm that:

- ☐ I have read and understood this Home Visit Clinical Consent.
- ☐ I understand what the consultation involves and what support Fiona Brown IBCLC can provide.

- ☐ I understand that I can ask questions at any time and can decline or withdraw consent to hands-on assessment or support.
- ☐ I understand that an IBCLC consultation does not replace medical or emergency care.
- ☐ I understand that appropriate referral to another healthcare professional may be recommended.
- ☐ I understand the circumstances in which relevant clinical information may be shared with another healthcare professional.
- ☐ I have read the **Privacy Notice**.
- ☐ I have read and agree to the **Home Visit Terms & Conditions**.